

Regional Traffic Support Technician

SUMMARY: The Support Technician is responsible for supporting and integrating traffic signal and ITS products. Products include traffic signal cabinets and auxiliary equipment, various detection technologies (video, radar, inductive loops, ect), and communications equipment (including Serial and Ethernet Technologies). Responsibilities would also include pre and post sales system design, and documentation or as-built drawings. Support responsibilities would include taking phone calls from customers and walking them through problems and onsite troubleshooting. Good communications skills are key.

KNOWLEDGE, SKILLS, AND ABILITIES:

- Knowledge of basic electronic principles
- Knowledge of safe work methods, observing safety rules and regulations
- Skilled in reading and interpreting schematics and blueprints
- Skilled in troubleshooting and resolving problems related to electronic, electrical, and IT field.
- Skilled in applying independent judgment, personal discretion, and resourcefulness in interpreting and applying guidelines
- Skilled in operating applicable tools and equipment of the trade
- Skilled in performing routine repair and maintenance activities
- Skilled in performing manual labor
- Skilled in operating a computer and related software applications
- Skilled in communicating effectively with a variety of individuals.
- Skilled in working with communications equipment including Serial and Ethernet Technologies

MINIMUM QUALIFICATIONS:

- High School Diploma or G.E.D
- One year minimum of experience in the electronics, electrical, or IT based fields
- Good working knowledge of PC's and Windows Operating Systems
- Good working knowledge of basic Windows applications including: MS Office, Adobe PDF, AutoCAD.
- IMSA Work Zone Safety Certification or ability to obtain certification within 1 year of employment
- IMSA Level I Certification or ability to obtain certification within 1 year of employment
- Experience with traffic signal systems is a plus but not required
- College level education in electronics, electrical, or IT based fields is a plus but not required

Travel Requirements:

Ability to travel through the states that Traffic Control Corporation covers. Must provide own vehicle that kept in good, reliable working order with car allowance package. Must be able to maintain an expense account for travel expenses. Typical travel is two weeks a month with a typical two week notice, although must have a flexible schedule as required.